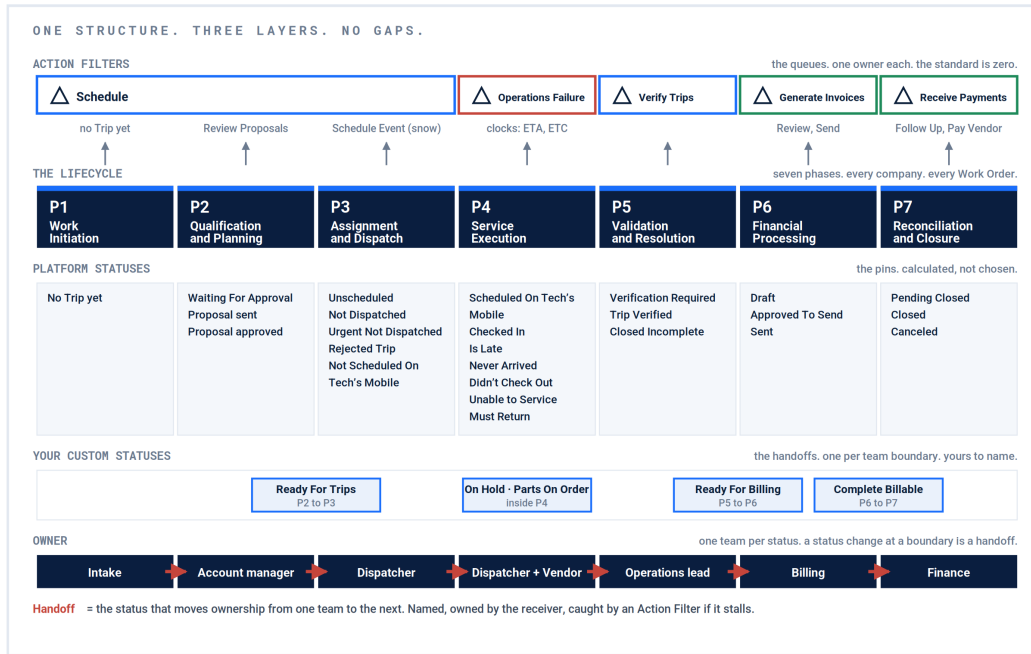


Your Work Order *Lifecycle Map.*

Seven phases, the same for every company. Your three columns: who owns each phase, the status that hands it to the next team, and what has to be true first. No blank cell, no lost Work Order.



The structure. Action Filters above, phases in the middle, statuses and owners below. Custom statuses live only on the boundaries where ownership changes and no Action Filter marks the moment.

The map.

PHASE	PLATFORM STATUSES	CAUGHT BY	OWNING TEAM	HANDOFF STATUS OUT	TRUE BEFORE IT MOVES
P1 Work Initiation	No Trip yet (Unscheduled)	Schedule			
P2 Qualification and Planning	Waiting For Approval, Proposal sent, Proposal approved	Review Proposals · Waiting For Approval has no Action Filter			
P3 Assignment and Dispatch	Unscheduled, Not Dispatched, Urgent Not Dispatched, Rejected Trip, Not Scheduled On Tech's Mobile	Schedule (the first four) · Operations Failure (Not Scheduled On Tech's Mobile) · Schedule Event			
P4 Service Execution	Scheduled On Tech's Mobile, Checked In, Is Late, Never Arrived, Didn't Check Out, Unable to Service, Must Return	Operations Failure, with the ETA and ETC clocks · Must Return has no Action Filter			
P5 Validation and Resolution	Verification Required, Trip Verified, Closed Incomplete	Verify Trips			
P6 Financial Processing	Draft, Approved To Send, Sent	Generate Invoices · Review Client Invoices · Review Vendor Invoice · Send Client Invoice			
P7 Reconciliation and Closure	Pending Closed, Closed, Canceled	Receive Payments · Follow Up on Client Invoices · Pay Vendor			

Pass before go-live.

#	CHECK	PROOF	DONE
1	Every phase has an owning team; none blank, none "everyone".	Seven owner cells filled.	
2	Every status has one owner; a custom status belongs to the team that receives it.	Custom Statuses list matches the map.	
3	Every status is caught: an Action Filter, a clock, or a saved filter someone opens every morning.	Waiting For Approval and Must Return have a named reader.	
4	Every owner change has one handoff: a custom status or an Action Filter, never neither.	Six red arrows, six handoffs.	
5	No status duplicates an Action Filter or another status.	None at zero Work Orders in 90 days.	
6	Every custom status has an action mapping you chose.	Every Cancel is one you meant.	